



What: Operations Committee Meeting
Date & Time: October 23, 2025; 12:30-1:30 p.m. PT
Location: Individual Zoom Links

Notice: The meeting is recorded for the benefit of the minute-taker, the recording will be deleted after the minute approval.

Agenda

[illegible]

*Indicates agenda item attached
Red text indicates an action item

October 23, 2025

WVA Meeting of the Operations Committee

Proposed Form of Votes

The following are suggested forms of votes only. They are intended to be an aid to facilitate work by individual directors and committee members.

Items under Agenda Section 2:

VOTED: To approve April 24, 2025 committee meeting minutes.

[To approve April 24, 2025 committee meeting minutes with the changes suggested at the meeting.]

**Washington Vaccine Association
Operations Committee Meeting
April 24, 2025; 12:30-1:30 p.m. PT**

I. Attendance. Participating in all or part of the meeting by telephone were the following individuals:

Members

Kara Manley, United
Hema Sivasubramanian, Aetna
Diana Baxter, Cambia/Regence
Tracey Cardillo, Cigna
Veronica Gogo, Cigna
Tawnya Flyberg, Premera
Erika Cliett, United
Cheryl Rairigh, Regence
Brittany Ameden, Premera
Liz Story, Cigna
Janel Jorgenson, DOH

WVA

Julia Zell, Esq., Executive Director, Chair
Cheri Cagle, Stakeholder Liaison
Kerrie Walker, Deputy Manager
Helms & Company, Inc.
Patrick Miller, MPH, Administrative Director
Ashley Ithal, MPH, Project Support Leader
Terri Perkins, Senior Client Support Specialist
Leslie Walker, CPA, Mason+Rich, PA

II. Summary of Actions Taken and/or Recommended

Actions Taken (votes adopted)

- i. To approve October 24, 2024 meeting minutes.

III. Minutes

Welcome and Introductions

Ms. Zell called the meeting to order at 12:32 p.m. and provided a notice of recording for the purposes of the meeting minutes. She stated the recording will be deleted once the meeting minutes are approved.

Consent Calendar

Ms. Zell asked for a motion to approve the minutes. Upon motion duly made and seconded, it was unanimously

VOTED: To approve October 24, 2024 meeting minutes.

IV. Operational Updates

Assessment Grid

Mr. Miller presented an overview of the proposed FY2026 *WVA Vaccine Assessment Grid* (Grid). The weighted vaccine Grid amounts are increasing by 24%. The increase allows the WVA to rebuild reserves in order to stabilize future vaccine assessments as new routine immunizations are introduced while also mitigating the costs for respiratory season immunization losses and overall vaccine inflation increases.

After discussion, Ms. Zell asked for a motion to finalize the FY2026 assessment grid. Upon motion duly made and seconded, it was unanimously

VOTED: To finalize the 2025-26 WVA Vaccine Assessment Grid.

Mr. Miller will finalize and post the Grid to the WVA website by May 1st. Email and physical mail will be sent in May to both payers and providers.

Vaccine Assessment Loss (VAL)

Mr. Miller discussed Vaccine Assessment Loss (VAL) which he defined as the gap between funded vaccines and collected assessments. He explained multiple factors which contribute to VAL before identifying known gaps and

potential solutions. The WVA will expend additional resources this calendar year to work with payers and providers to better understand the causes and reduce VAL. Further discussion addressed the need for improved data sharing between the WVA and the Department of Health, as well as provider inventory management and the possibility of creating a VAL reduction taskforce.

V. Public Comment – No public comments.

VI. Closing

Ms. Zell concluded the meeting at 1:24 p.m.

DRAFT



Operations Committee Meeting

October 23, 2025

3. Operations Update

3.a. VAL Action Plan Goals and Expected Outcomes

Vaccine Assessment Loss (VAL): uncollected monies for WVA funded vaccines

GOAL: Payer DBA Compliance

- » Payer DBA Accuracy
- » Payer Equity

GOAL: Provider DBA Compliance

- » Provider DBA Accuracy
- » Provider Education
- » Provider Onboarding Consistency

GOAL: Supply Chain Efficiency

- » Efficient Inventory Levels
- » Reduce Expired Doses
- » Waste & Return Accountability
- » Provider Technical Assistance

3.a. Vaccine Assessment Loss: KPIs (as of 10.15.2025)

Vaccine Assessment Loss (VAL): uncollected monies for WVA funded vaccines

GOAL: Payer DBA Compliance MONTHLY MEASURES

- » Reduce Percentage of Unrecovered DBAs
- » #/\$ of DBA Audits In Progress
- » #/\$ of DBA Audits Closed

GOAL: Provider DBA Compliance MONTHLY MEASURES

- » # of Providers Clinics Verified for DBA Compliance: by Phase
- » # of Provider DBA Errors Identified

GOAL: Supply Chain Efficiency MONTHLY MEASURES

- » % of Providers Ordering Monthly
- » % Waste & Returns
- » % IIS Administered Doses to Shipments (Vaccine Uptake)

3.a. VAL Plan Progress (as of 10.15.2025)

	Payer DBA Compliance	Provider DBA Compliance	Supply Chain Efficiency	Information Management	Other
Completed	✓ Payer specific compliance audits (15) ✓ Payer webinar training	✓ Revised provider onboarding process ✓ Order shutoff for non-compliance	✓ 25% COVID-19 reduction ✓ COVID-19 ordering caps ✓ RSV ordering caps	✓ MediStreams implementation ✓ Database model development ✓ Past six-month vaccine data rec'd	✓ WVA set \$3M liquidity floor ✓ Bi-monthly DOH transfers ✓ Up to \$8M can go negative with DOH
In Progress	• New, Q4 Payer DBA compliance reporting (quarterly) • On-going payer audits	• New, Q4 Provider DBA compliance reporting	• Expiring RSV dose management/Transfers • WCAAP partnership • COVID-19 rollout • Enflonsia RSV rollout	• Data Sharing Agreement renewal application • 4-year Retroactive data requested	• Fund source split analysis • KPIs by workstream
Planned			• WCAAP clinical guidance for multiple RSV products • WCAAP Coaching • Restitution Policy	• Data linkage by Lot Number • FY 2027 Assessment modeling updates • Data quality efforts	Page Number 9

3.a.i. 2025 Payer DBA Compliance Reviews

TIMELINE

- » May 2025: Payer Bulletin Statutory Notice of New Assessment Grid
- » May 2025: Respiratory DBA Compliance Analysis for 16 Payers; Recoveries of \$500K
- » Sep 2025: DBA Compliance Analysis for 15 Payers; Recoveries Expected of \$1.5M
- » Q4 2025: Change to Quarterly Reports

ISSUES

- » Provider DBA Submission Education Opportunities
- » Full Grid Amount Not Paid to WVA
- » Incorrect Full and Partial Denials Due To:
 - » Patient Cost-Sharing (e.g., deductibles, co-pays, coinsurance, benefit maximums, etc.)
 - » Out-of-Network Restrictions
 - » Timely Filing Limits
 - » Referral or Pre-Certification Requirements
 - » Experimental Codes
 - » Home/Host Plan Processing Issues

3.a.i. New Payer Compliance Reporting Process

- ① **WVA Issues Quarterly (Receipt Date) Payer Compliance Reports**
 - » Requested 2 Week Response
 - » Identifies Specific CARCs/RARCs and WVA's Requested Action(s)
- ② **Payer Responses to Include:**
 - » Display/Call Out of Providers Appearing to Incorrectly Submit DBAs
 - » Notification of Reprocessed Volume and Fiscal Impact
- ③ **Payer Notification to WVA of Reprocessed DBAs:**
 - » Provide WVA With Detailed File Post-Reprocessing
- ④ **Payer Settlement Report Option Available**

3.a.ii. New Provider Compliance Report: DBA Submission Errors

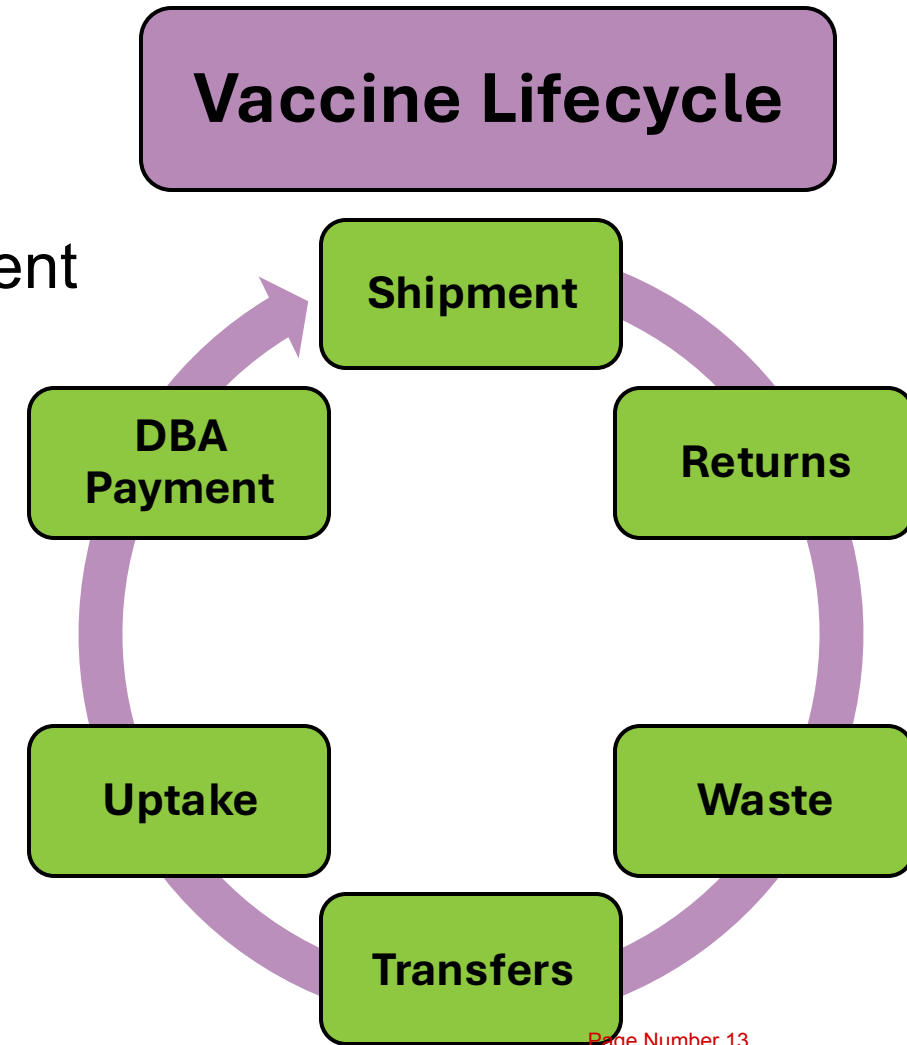
- » New, Monthly Provider Compliance Report in Q4 2025 (Based Upon DBA 835 Data)
- » Evaluated DBA Errors: Collections impact vs. Non-Impact
- » Currently, 8 Issue Types Impacting DBA Payments
- » Currently in Testing (See sample dataset)
- » WCAAP Partnership: DBA coaching

SAMPLE DATA FYTD 2026 – RUN 10/15/2025 FOR ILLUSTRATION PURPOSES			
Issue Code	Issue Description	Count of Issue Description	% of Total
B01	Billing Incorrect Modifier	888	5%
B02	Billing Incorrect Grid Amt	14,378	83%
B03	Billing Invalid CPT Code	674	4%
B04	Billing Incorrect POS	1,050	6%
B05	Payee EIN Not Equal WVA	N/A	N/A
B06	Payee Name Not Equal WVA	110	1%
B07	Wrong NPI: Provider NPI = WVA NPI	N/A	N/A
B08	Inappropriate Age	134	1%
Total		17,234	100%

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3.a.iii. Supply Chain Efficiency Activities

- » COVID-19 Order Reductions
- » RSV and COVID-19 Ordering Caps
- » RSV Vaccine Transfers/ Expiring Dose Management
- » Data Sharing Effort Between DOH-WVA-WCAAP
- » WCAAP Partnership
 - » Provider Education
 - » Provider Coaching Project



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3.b. Future of the Assessment Grid

Expected Changes to Assessment Grid Model in FY25-26

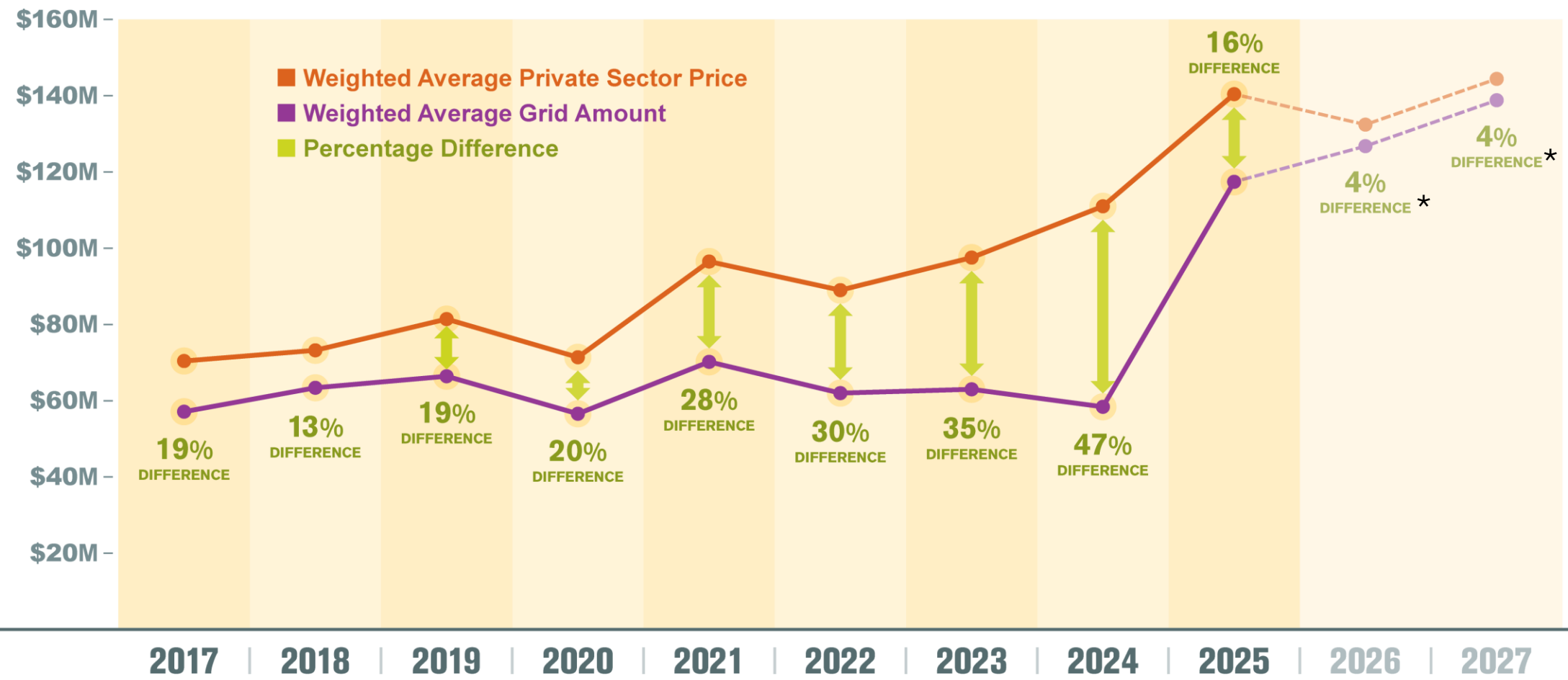
- » Incorporation of Datasets: Shipment, Waste, Returns, Transfers, and Uptake
- » Updated Reserves Funding Factors
- » Revised Fund Source Split
- » Goal to Increase Vaccine Net Discount from 4% to 5-8%
- » Individual Grid Amounts for COVID-19 and Influenza Vaccines
- » Variable Discounts for Higher-Priced Vaccines

April 2026

- » FY2027 Assessment Grid Approved by Operations Committee

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3.b. Weighted Average Grid Amount & Weighted Private Sector Price



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***Under Revision:** Increase from 4% to 5-8%

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