

**Washington Vaccine Association
Operations Committee Meeting
October 23, 2025; 12:30-1:30 p.m. PT**

I. Attendance. Participating in all or part of the meeting by telephone were the following individuals:

Members

Kara Manley, United

Hema Sivasubramanian, Aetna

Diana Baxter, Cambia/Regence

Veronica Gogo, Cigna

Erika Cliett, United

Cheryl Rairigh, Regence

Janel Jorgenson, Washington Department of Health

WVA

Julia Zell, Esq., Executive Director, Chair

Kerrie Walker, Deputy Manager,

Cheri Cagle, Stakeholder Liaison

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Helms & Company, Inc.

Patrick Miller, MPH, Administrative Director

Ashley Ithal, MPH, Project Support Leader

Terri Perkins, Senior Client Support Specialist

Leslie Walker, CPA, Mason+Rich, PA

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Other

Bob Runnells, Informed Choice Washington

Lisa Templeton, Informed Choice Washington

II. Summary of Actions Taken and/or Recommended

Actions Taken (votes adopted)

- i. To approve April 24, 2025 meeting minutes.

III. Minutes

Welcome and Introductions

Ms. Zell called the meeting to order at 12:32 p.m. and provided a notice of recording for the purposes of the meeting minutes. She stated the recording will be deleted once the meeting minutes are approved.

Consent Calendar

Mr. Miller asked for a motion to approve the minutes. Upon motion duly made and seconded, it was unanimously

VOTED: To approve April 24, 2025 meeting minutes.

IV. Operational Updates

Vaccine Assessment Loss

Mr. Miller presented an overview of the current Vaccine Assessment Loss (VAL) efforts. He reviewed the VAL action plan and three workstreams utilized to focus the WVA's work to address the concern around VAL: payer DBA compliance, provider DBA compliance, and supply chain efficiency. Mr. Miller reviewed the key performance indicators (KPIs) for each workstream and how they flow into the larger VAL effort. Ms. Zell invited WVA Board members to provide any additional commentary on the KPIs and related work: Ms. Manley stated she believes this is the next step and it's where we need to go to correct the current course of loss. Ms. Sivasubramanian concurred that this is the way to go and the next steps for the WVA.

Mr. Miller walked through the progress of the VAL plan and explained how current projects and efforts align to their related workstream goal. Highlighting our partnership with WCAAP, Ms. Zell introduced Dr. Zorn who provided a brief introduction to the Quality Improvement Project, which is the result of a partnership between WCAAP, DOH, and the WVA to address both provider compliance and supply chain efficiencies through targeted coaching and resource sharing. Ms. Zell then stressed that all these measures drive toward a stable assessment grid, which she further stressed is the WVA's ultimate goal. Ms. Zell then advised that all this work is supported through our partnership with not only WCAAP but the Department of Health. Ms. Jorgenson then provided an update around their monitoring

65 efforts; taking into consideration vaccine uptake, provider ordering, and the work they are doing to support right-size
66 ordering that further drives our supply chain efficiency goals.

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68 Mr. Miller then reviewed the individual projects that drive each monthly goal in greater detail. He explained how the
69 WVA is introducing two new reports, one for Payer DBA Compliance and one for Provider DBA Compliance. Ms.
70 Zell further explained that Supply Chain Efficiency activities are focused on not only waste but returns as losses from
71 returns are 4 times greater than waste losses. She acknowledged that the messaging around returns hasn't been as clear
72 as needed and we are trying to reframe returns as waste since we do not see a refund of monies, just a small excise
73 tax. She shared that to tackle this issue, we are working with the DOH to increase transfers, monitor vaccine uptake,
74 and reframe messaging.

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76 Future of Assessment Grid
77 Ms. Zell transitioned to discussing what the future of the assessment grid looks like. Ms. Zell reviewed the factors that
78 are all in play when determining expected changes to the grid model for next year. She noted that the WVA is looking
79 to drive savings from 4% to 5-8%. She assured the committee that we have heard the concerns of payers regarding the
80 value of the program due to the net discount drastically reducing and stressed that we are watching the factors closely
81 to overcome those concerns. She further stressed that we know the universal program is not a guarantee and it requires
82 accountability at the provider level, so we are striving toward provider education to help drive the overall effort to
83 increase the net discount for the grid. She noted that while we are being careful, we are headed in the right direction.

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86 **Public Comment – No public comments.**

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88 **V. Closing**

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90 Ms. Zell concluded the meeting at 1:08 p.m.